



**FAIRMONT BANFF
SPRINGS**

BANFF



GETTING TO BANFF

DIRECTIONS TO BANFF FROM CALGARY AIRPORT

The Calgary International Airport is in the north eastern quarter of the city of Calgary. All directions to Banff will require travel westward.

1. Depart the Calgary International Airport. At the first intersection turn left onto Barlow Trail NE.
2. Follow Barlow Trail for approximately 2 minutes until you reach the exit for Airport Trail. Turn left (West) onto 96 Ave NE/Airport Trail.
3. Continue driving on Airport Trail for approximately 2 minutes until you reach the exit for Deerfoot Trail (Hwy 2).
4. Turn right (North) onto Deerfoot Trail (Hwy 2).
5. Continue North on Deerfoot Trail for about 5 minutes, take exit 271 onto Alberta 201/ Stoney Trail West.
6. Continue on Stoney Trail for approximately 20 minutes until you reach exit 36 for Highway #1 (also known as 16th Ave.). Turn right (West) onto Trans Canada Highway #1.
7. Continue on Trans Canada Highway #1 for approximately 1-hour until you reach the Banff National Park entrance gates. Please visit the following website to obtain a park pass, <https://parkpass.banfflakelouise.com>. Park passes can also be obtained at the park gates. Once you have gone through the park gates, continue driving West for approximately 15 minutes until you reach the first exit to Banff (Banff/Lake Minnewanka exit).
8. Take the Banff exit, turn left at the stop sign onto Banff Avenue and continue straight. You will drive through the town of Banff until you reach the Bow River Bridge. Cross the bridge and at its end turn left onto Spray Avenue and stay to the left on this road until you reach its end at which Fairmont Banff Springs is located.

We wish you a safe drive and look forward to welcoming you to the Castle in the Rockies. If you have any questions during your travels, please contact us at 403-762-6895

AIRPORT SHUTTLE

Daily shuttle service is available from the Calgary International Airport to The Fairmont Banff Springs. Please contact the following companies for schedules and prices:

Brewster	www.brewster.ca	(403-762-6700 or 1-866-606-6700)
Banff Transportation		(403) 762-0000
Banff Airporter	www.banffairporter.com	(888) 449-2901

GETTING TO BANFF *(CONT)*

LIMOUSINE

Taxi and limousine services are available from the Calgary Airport or downtown Calgary. These services are also available in Banff.

Alpine Limousine and Tours	(403) 762-5558
Taxi Taxi	(403) 762-0000
Highland Executive Chauffeur	(800) 991-6571

RENTAL CARS

All major rental companies have offices at the Arrivals level in the Calgary International Airport. There are also numerous offices in Banff itself. The Hertz company has an office located at The Fairmont Banff Springs.

Hertz (at The Fairmont Banff Springs)	(403) 762-2027
Avis Rent-A-Car	(403) 762-3222
Enterprise	(403) 762-2688
Budget Car & Truck Rental	(403) 226-1550

BANFF NATIONAL PARK ENTRANCE FEES

It is necessary to purchase a vehicle park entrance pass. Park fees are payable in Canadian or US dollars, or by Visa and Master Card. This can either be purchased online or in person at the entrance gates.

For further information, please call the Banff National Park Information Centre at (403) 762-1550 or visit www.pc.gc.ca/pn-np/ab/banff

EXPLORING BANFF

Fairmont Banff Springs is just steps away from the town of Banff—

An authentic mountain town offering a great diversity of year-round shopping, dining and night life, in addition to art and cultural events. Shop or discover the talent and history of the area through its galleries.

AVERAGE TEMPERATURE

Winter	High: 2°C/36°F	Low: -9°C/16°F
Summer	High: 25°C/77°F	Low: 7°C/45°F

GENERAL INFORMATION

Time zone	Mountain Standard Time (UTC -7:00 hours)
Population	7,851
Banff Town Site	4.85 km sq./1.9 mi. sq.
Altitude	1,463 m/4,800 ft.
Visitor Information Centre	(403) 762-1550

BANKING

Currency	Canadian Dollar (CAD)
Taxes	5% GST
Local Banks	
Alberta Treasury Branch	(403) 762-8505
Bank of Montreal (BMO)	(403) 762-2275
Canadian Imperial Bank of Commerce (CIBC)	(403) 762-3317

GETTING AROUND

Banff Transit Service

The Roam bus service from The Fairmont Banff Springs area to the downtown area is available. The bus departs from Spray Avenue near the traffic circle. The cost is \$2 and exact change is required. Daily schedules vary depending on season so please check with the Concierge or Guest Services for times.

The walk downtown takes approximately 20 minutes.

THE FAIRMONT BANFF SPRINGS

ADDRESS

All parcels and couriers should be directed to our street address:

The Fairmont Banff Springs
405 Spray Avenue
Banff, Alberta
T1L 1J4
Canada

All letter mail should be directed to this address:

The Fairmont Banff Springs
P.O. Box 960
Banff, Alberta
T1L 1J4
Canada

PHONE NUMBERS

Hotel Switchboard Number	(403) 762-2211
General/Guest Fax Number	(403) 762-5755

Conference Services and Catering Office Phone Number	(403) 762-6818
Conference Services and Catering Office Fax Number	(403) 760-6050

ACCOMMODATION

757 guestrooms are available in various styles and sizes.

PARKING

There are over 300 stalls in The Fairmont Banff Springs Parkade available at an hourly rate. Valet or self-parking is available at an extra charge per day. Across from the Parkade, there is also parking available at a charge (parking is prepaid; all oversized vehicles must park here). There is also limited parking on Spray Avenue (with a time limit that changes seasonally; please read parking signs carefully).

RETAIL OUTLETS

There are a number of stores in the hotel selling a variety of items, including gifts, men's and women's clothing, jewellery, sporting equipment, and local artwork and crafts.

FAIRMONT BANFF SPRINGS SERVICES

WILLOW STREAM SPA

Co-ed fireplace resting lounge

Indoor Mineral Pool - please change to "Indoor mineral pool"

Whirlpool

Three Cascading waterfall plunge pools

Private men's & ladies steam room, sauna, whirlpool and eucalyptus inhalation room

Private spa terraces

Twenty-three treatment rooms

Spa nail and hair salon

Spa boutique

18+ age restriction

FITNESS CENTRE

Group exercise studio

Fitness classes including yoga, body conditioning, fitness kickboxing

TechnoGym equipment including bikes, treadmills and elliptical machines

Ivanko free weights

Personal training

Fitness hikes, walks and runs

16+ age restriction

AQUATIC CENTRE

Thirty-two meter indoor lap pool

Outdoor saltwater, heated pool (open year round)

Indoor hot tub

Children's wading pool

Lockers, showers, towels & change area

SERVICES

Variety of spa experiences including massages, facials and body treatments

Deluxe Couples Suite

Full Salon offering manicures, pedicures, hair services, waxing, make up

Spa Boutique with product lines from Kerstin Florian, Tata Harper, Tara Spa Therapy, Jane Iredale Mineral make up, CND Vinylux, Schwarzkopf, and Willow Stream Signature product line

ADMISSION FEES

Please refer to the Willow Stream Spa website for prices

<http://www.fairmont.com/banff-springs/willow-stream/spa-services/>

Fitness/Aquatic Centre access and classes are complimentary for all Hotel guests

FAIRMONT BANFF SPRINGS SERVICES (CONT)

DATA BUSINESS CENTRE AND PRINT SHOP

Hours of Operation 7:00 am to 7:00 pm, Monday to Friday

Hours may differ on statutory holidays

Phone (403) 762-1757

Email BanffSprings@datacm.com

The Data Business Centre is Banff's one-stop print shop. Located in the Fairmont Banff Springs Conference Centre. We handle most of the printing needs of the Bow Valley; Banff, Lake Louise and Canmore. Our digital press shop is connected to one of the largest multi-media conglomerate in North America!

We provide the following at our location:

Colour & BW Digital Printing

Express Couriers

Finishing

Graphic Design

Large Format Posters

Copy, Scan, Fax

24/hr Turn Around

Complimentary Internet

Complimentary Wifi

Extended Services:

We can perform the following through our facilities located throughout Canada and the US: Window Signage, Vinyl, Letterpress, Offset Printing, Tradeshow Signage, Door Signs and More! Our mantra towards printing is "Yes we can!"

AUDIO VISUAL SERVICES

A full range of audio visual supplies are available through our in-house supplier, PSAV. PSAV's service-orientated staff and high quality rental products have made them a leader in their industry.

Audio Visual equipment

Audio equipment

Presentation accessories

Audio Visual services consulting

Audio & video recording

24-hour service

Video equipment and projection

Computer data display and projection

Multi-media staging

Video conferencing

Technical personnel

Please ask your Conference Manager for a detailed price list.

FAIRMONT BANFF SPRINGS SERVICES (CONT)

RESORT ACITIVITIES

The Resort Activities Team is dedicated to providing each guest with unique cultural and recreational programs, that highlight the heritage of the hotel, as well as provide inclusive experiences for adults, family, corporate and private groups. The hotel provides daily programming as well as specialized private group activities to suit all individuals visiting our beautiful Castle in the Rockies for either business or leisure. Resort Activities also has daily children's programming available for all of our young guests hosted in our Kids @ The Castle room.

For more information about our general programs, please visit the Fairmont Banff Springs Website. For information about private activities and programs for your group please contact your Conference Services Manager .

ROYAL SERVICE

The Fairmont Banff Springs Royal Service department can be reached at (403) 762-1701. This is a phone service set up to handle any inquiries or requests relating to hotel operations; for example, housekeeping, valet parking, guest services (bell desk), dining room reservations, maintenance issues, and emergency situations.

CONFERENCE CONCIERGE

The job of our Conference Concierge is to work with a group's meeting planner to ensure accuracy and prompt service relating to the conference. Please call the Conference Concierge cell phone at (403) 762-1721 for any questions or assistance you may have while you are on site.

The Conference Concierge daily hours vary weekly – please ask your Conference Services Manager for their weekly schedule. For after hour requests, please contact Royal Service at extension 1701.

EXHIBITION/DISPLAY SERVICES

Full trade show services are available through our in-house supplier GES Canada. They can assist to engage your attendees at any event.

Custom Displays

Logistics & Customs

Signage

Posterboards

Electrical & Lighting

Furnishings

Hard wall, Drapes, Full Exhibit Services

Please refer to our vendor list (p. 20) for additional services you may wish to use.

DINING AT THE CASTLE

Thirteen venues - including seasonal outlets, patios & 24-hour in-room dining - offer a wide selection of dining options:

1888 CHOP HOUSE

Steakhouse, Cocktail Bar

VERMILLION ROOM

Brasserie

CASTELLO RISTORANTE

Italian Dining

SAMURAI SUSHI BAR & RESTAURANT

Sushi, Japanese Cuisine

WALDHAUS RESTAURANT

German Inspired Alpine Cuisine

WALDHAUS PUB & PATIO

Pub Cuisine, Extensive Beer List

RUNDLE LOUNGE

Cocktail Lounge, Full Menu

GRAPES WINE BAR

Charcuterie, Intimate Dining

RAMSAY LOUNGE

Cocktail Lounge, Castello Ristorante Menu

STOCK

Cafe, To-Go Options

Please visit our website at <http://www.fairmont.com/banff-springs/dining/> for further details and dining reservations (powered by OpenTable).

ACTIVITIES

Stay at our “Castle in the Rockies” and enjoy a world of unique and exciting vacation experiences. Advanced reservations are recommended for all activities listed below. If you have any questions or require reservations, please contact the Concierge at any time via email at BSHConcierge@Fairmont.com or phone at (403) 762-6895. Please note that all activities listed are subject to change without notice.

WINTER ACTIVITIES

Skiing & Snowboarding
Cross-Country & Heli-Skiing
Dog sledding
Sleigh Rides
Snowmobiling
Ice-Skating
Ice Fishing
Curling
Hiking
Snowshoeing
Canyon Ice Walks

SUMMER ACTIVITIES

Mountain Biking
Hiking
Horseback Riding
Canoeing/Kayaking
Boat Rentals
Guided Charter Fishing Trips
River Float Trips
Whitewater Rafting
Tennis
Golf
Banff Lake Cruise
Sightseeing Tours
On-Site Bowling Centre
Indoor and Outdoor Swimming Pools
Hot Springs
Banff Gondola
Via Ferrata at Mount Norquay
Heritage Tour of the Castle